ARBORETUM, DUNKIRK & LENTON, RADFORD & PARK AREA COMMITTEE 27 FEBRUARY 2013

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/	Andy Vaughan	Wards affected:
Corporate Director(s):	Director of Neighbourhood Services	Arboretum
		Dunkirk & Lenton
		Radford & Park
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	Strategic Priority: (you must mark X in t	he relevant boxes below)
World Class Nottingham		

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Summary of issues (including benefits to citizens/service users):

The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities;
- community engagement;
- finance;
- Safer theme Crime and anti-social behaviour (ASB);
- Neighbourhood theme Cleansing and Environmental issues;
- Working theme unemployment rates;
- Housing;
- Community Protection;

- Fire;
- Health Theme local health priorities.

Recommendation(s):

1 Area Committee note and comment on the Ward Performance reports for quarter 3 2012/13

1. BACKGROUND

- 1.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 1.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team's Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 1.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 1.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Ward: Arboretum NDO: Linda Wright

Crime:

Hyson Green statistics: Burglary up 7, robbery up 11, vehicle crime up 10 but all crime down 43 offences which equates to an 8.6% decrease year to date.

Radford East statistics: Burglary up 15, robbery up 3, vehicle crime down 13 and all crime down 39 offences which equates to a 9.3% decrease year to date.

Forest and Arboretum statistics: Burglary down 14, robbery down 23, vehicle crime down 1 and all crime down 148 offences which equates to a 25.3% decrease year to date

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Teams for December

ASB: All ASB was down 25.35%, year to date. Across the City Division a reduction of 32.4% was experienced which implies a steady reduction.

Cleanliness Index: Index Score set as a target city wide is 80%. In comparison the average for the Ward was 83%, this is showing a steady improvement.

Graffiti Reports: 17 incidents reported, 6 of which were offensive.

Fly Tipping: 40 incidents, only 6 of these were reported by citizens.

Unemployment Rate: The ward is ranked 8 out of 20 wards for unemployment in the city.

Community Protection: In December 2012 there were two court outcomes in the Arboretum Ward. These comprised a suspended Possession order and a statutory notice. There has been a noticeable improvement with regard to bins on street generally.

Fire: Arboretum ward is ranked 7th lowest out of 20 wards for rate of all intentional fire.

Key Successes: The Student 'fortnight' of action (24/09/12 - 05/10/12) embedded the concepts of good partnership work into the hearts and minds of the student community of the ward. This was clearly demonstrated by the Trent Student Union taking up the task of leading on another student week of action building on the work previously lead by the Neighbourhood Team. One of the main outcomes from this event is it saved the City Council and ward money with students more likely to listen to their peers through taking ownership, stopped the duplication of services as the earlier recycling and crime prevention messages were built upon, and they targeted the streets earlier identified by the first week of action. Overall, in this time of austerity, it is a good example of community cohesion, students and residents both taking responsibility and pride in the area where they live.

The children of Berridge Junior School environmental joined in a neighbourhood ward walk in Hyson Green and were able to meet the two ward Councillors. This gave them an opportunity to see first hand what having a ward walk in their area can achieve and ask the Councillors about their roles. The children later identified that they needed two extra bins outside their school – these will be provided by City Services. They also had the privilege of the road sweep team attending one of their environmental after school sessions. The benefit of this kind of work is that it raises the children's awareness of what is available. A number of the children's parents have English as a second language. This process allows the children to cascade the messages of how to recycle properly and who to contact if families need support.

Issues: The outstanding issues for the ward are related to the displacement of drinkers from the city. The fear of street crime around the Forest Recreation ground, even though crime over all is going down across the ward.

Events: The Councillors coffee morning at the Council House, where all the Arboretum Community volunteers were invited to attend was a success along with the inspiring women's event at Brook House.

NATs (Neighbourhood Action Team): – working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team is in the process of developing a week of action plan to be delivered 20/02/13 - 27/03/13. All partners are expected to ensure that they take this last opportunity to deliver actions to enhance visitors and residents experience of being in the ward.

Ward: Dunkirk and Lenton: NDO: Iffat Iqbal

Crime: Comparing 2012 to 2011, all crime in the Ward is down 16.44% (154 fewer crimes). In December 2012 (compared to December 2011) all crime was up by 66.67 %(an increase of 62 crimes). Dunkirk and Lenton has the second highest (out of the 20 wards) rate of auto and the third highest of theft crime.

ASB: All ASB was down 39.47% - with 15 fewer ASB calls in December 2012 compared to same period in 2011.

Cleanliness Index: Index Score is at 90% - above the 86% target set across City neighbourhoods.

Graffiti reports: 5 incidents reported - decrease of 2

Fly tipping: 6 incidents reported - an increase of 3

Unemployment rate: 2.3% and is ranked 19th out of 20 wards (November 2012) – a decrease of 2.7% from last count.

Community Protection: In December 2012 there were no court outcomes.

Fire: Ranked 18th highest out of 20 wards for rate (per 1,000 population) of all intentional fires.

Key Successes: The completion of long-awaited work to the Lime trees on Lenton Drives after local councillors secured money to fell, prune and replant trees on Lenton Drives - Rolleston, Harrington, Allington, Harlaxton and the side streets Galloway and Harrowby. All the main gullies/drains across the ward have been cleaned in December and will be repeated annually across the ward.

£300,000 has been secured by the Transport Department to improve Dunkirk roundabout this year. Dunkirk Primary School has opened its second site (Abbey Campus) at the former Lenton primary school creating an additional 60 places for children.

Issues: Bins on pavement, contaminated and overflowing bins remains a major issue in the ward. Continued high levels of burglary and auto crime across the ward especially in the Lenton beat. Empty shops on Lenton Boulevard which has changed from a smart successful shopping and residential area to having very few open shops and houses a mainly transient population.

Events: A arrange of meetings and events have taken place this quarter including Dunkirk and Lenton Community meetings, NAG meetings, Neighbourhood Watch, Welfare Rights event, Tree planting ceremony and a very successful Christmas event. Week of Action Dunkirk and Lenton commenced 4 February and the focus was around keeping the neighbourhood clean, safe and involving the community.

NATS: Neighbourhood Action Team consisting of various key service providers are jointly working together to resolve community issues across the ward. Issues include bins, dog fouling around Abbey Bridge, flyover and Montpellier Road, cycling on pavement, parking, decommissioning of Lenton flats, burglaries including bicycle theft and metal theft and disruptions caused by tram works.

Ward: Radford and Park: NDO: Rob Gabbitas

Crime: Comparing 2012 to 2011, all crime in the Ward is down 6.18% (74 fewer crimes). In December 2012 (compared to December 2011) all crime was up by 66.7% (an increase of 62 crimes) for last December compared to December 2011.

ASB: All ASB was down 26.47% - with 24 fewer ASB calls in December 2012 compared to same period in 2011.

Cleanliness Index: Index Score is at 93% - above the 86% target set across City neighbourhoods.

Graffiti reports: 18 incidents reported - an increase of 10

Fly tipping: 75 incidents reported – an increase of 52

Unemployment rate: 4% and is ranked 17th out of 20 wards (November 2012) – a decrease of 1.8% from last count.

Community Protection: In December 2012 there were two court outcomes – an undertaking and an Assisted Registered social landlord to obtain Possession Order.

Fire: ranked 11th highest out of 20 wards for rate (per 1,000 population) of all intentional Fire.

Key Successes: City Services secured clean up and multiple fly tip removal at Brook Court, Player Street. Approximately £55,000 joint funding now in place to start design works to John Carroll Leisure Centre children's play area / open space. Joint Police / Nottingham Forest Ladies Football project in place for Radford girls – promoting physical activity and creating stronger links between young people and the Police.

Successful Christmas event at Canning Circus involving several local primary schools and renewing some links with Derby Road business community

Issues: Managing public spaces and potential car parking 'adjustments' following demolition of former mills sites at Radford Mills (Ilkeston Road) and Forest Mills (Alfreton Road). Continued high levels of burglary and auto crime across student areas – highest ward figures for auto crime. Persistent scrap metal dealing and TV 'dismantling' in flytipping hotspot areas, notably Garfield Street and Graham Street car parks. Highrise demolition works currently in place at Highcross Court, Argyle Court and Clifford Court complexes.

Events: Regular programme of resident groups across ward with input from Police and key service providers working in the area. Ward priority workshop for service providers on 6 March

NATS: Represented by key service providers across the ward – current challenge is to increase community confidence, encouraging more residents to get involved through action groups, parks developments, volunteering networks, etc and also encouraging, promoting and supporting work amongst children and youth. Also need to provide appropriate consultation around potential new developments in this area - highrise flats (Clifford Court, Highhurst and Highcross) and the two former mills sites.

2. <u>REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF</u> <u>CONSULTATION)</u>

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5. <u>RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME</u> <u>AND DISORDER ACT IMPLICATIONS)</u>

5.1 None

6. EQUALITY IMPACT ASSESSMENT

Not needed – report does not contain proposals or financial decisions.

7. <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR</u> <u>THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION</u>

7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None